

Manor Mills

Monthly Newsletter | External Wall Systems

Welcome to our first newsletter!

We hope this finds you and yours safe, well, and enjoying your summer!

As promised in our letter to you last month, here is our first official External Wall System newsletter! We want to use these newsletters as an opportunity to explain more about where we are in the process, what the next steps are, and when you can expect to hear from us next.

Where are we in the process of filing the NHBC claim?

The NHBC have been preparing to attend site to conduct further surveys for some time. They are in the final phases of this preparation, and they have confirmed they intend to visit the scheme very shortly for the completion of this element of the project. You should expect to see them on site shortly!

We have met with the NHBC and laid the current timeline for the future of the project. The NHBC have agreed to more frequent meetings with LIV, and we will confirm the timeline to leaseholders once it has been formally agreed, which we hope will be very soon.

The NHBC fully understand the urgency with which the remediation works need to be completed. Our recent discussions with them have indicated that they intend to complete works at the earliest opportunity.

Do we have to continue paying for Waking Watch?

The short answer is yes for right now. However, following a positive engagement between LIV and the NHBC, we have been able to agree that they will reassess this situation. As part of this reassessment, they have requested further information from LIV, and we are finalising this now. If we are able to agree that the NHBC will cover these costs on top of the remediation, this will be a positive step in the resolution to the claim, as it will release leaseholders from the current financial pressure.

We will keep you updated as this progresses.

What if the NHBC doesn't cover the entire project? Have we applied to the Building Safety Fund?

We decided to register the building to the Build Safety Fund (BSF) as a precaution in case any element of the NHBC claim was not covered. We remain confident in the NHBC claim; however, we will continue to progress as BSF application as a precaution.

We will be back in touch by the 23rd September with our next newsletter. If you have any questions before then, please contact the Manor Mills Team on ManorMills@liv-group.co.uk.

Thank you for taking the time to read August's newsletter,

LIV Group