



## Manor Mills

### Monthly Newsletter | External Wall Systems Newsletter 2, September 2020

Welcome to our second monthly newsletter!

We hope this finds you and yours safe, well, and enjoying the early days of autumn!

As promised in our first newsletter (if you haven't read this letter yet, you can find a copy of it [here](#)), here is our second official External Wall System newsletter.

We want to use these newsletters as an opportunity to explain more about where we are in the process, what the next steps are, and when you can expect to hear from us next.

#### *NHBC Claim | Update to Leaseholder*

The investigations completed recently onsite were successful and some final material samples taken are now being tested to determine classification of material.

Once this information is received back, the NHBC will be able to produce a full specification for the works required with a tender exercise to follow.

We have requested a further formal meeting with the NHBC to take place shortly so that we can ensure progress is been made in a suitable timeframe.

#### *September 2020 - Site Update*

The waking watch remains in place at this time. Discussions are yet to determine if the NHBC will cover any cost of the system. Now that the concierge has returned, we are looking into methods to reduce the daytime coverage in order to save on costs for leaseholders.

At this time, we have not got a remediation date set; however, once the NHBC have confirmed a date we will share this information with you. We are aware that the change in weather has resulted in further water ingress into the property from the External Wall System and ask that leaseholders continue to report this, along with pictures, to [ManorMills@liv-group.co.uk](mailto:ManorMills@liv-group.co.uk). This is so that we can continue to stress the urgency of the works to the NHBC.

We hope this gives you a brief update! Our next newsletter is due the week of 23<sup>rd</sup> October 2020, at which time we will be able to provide you with further more details updates from the NHBC.

As always, if you have any questions or concerns before then, please reach feel free to reach out to us on [ManorMills@liv-group.co.uk](mailto:ManorMills@liv-group.co.uk).

Thank you for taking the time to read September's newsletter,

LIV Group

[Visit our Website for Updates](#)

[View this email in your browser](#)



---

Copyright © 2020 LIV  
All rights reserved.

**Our mailing address is:**

LIV, Whitehall Waterfront, 2 Riverside Way, Leeds, LS1 4EH

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).



---

Copyright © 2020 LIV  
All rights reserved.

**Our mailing address is:**

LIV, Whitehall Waterfront, 2 Riverside Way, Leeds, LS1 4EH

Want to change how you receive these emails?

You can [update your preferences](#) or [unsubscribe from this list](#).

---