



Hamilton House

Monthly Newsletter | External Wall Systems Newsletter 2, October 2020

We hope this finds you and yours safe and well!

As promised, here is our second newsletter. As always, you can find a copy of earlier newsletters [here](#).

Below, you'll find our Communication Promises in addition to our monthly newsletter, which is our opportunity to explain about where we are in the process, what the next steps are, and when you can expect to hear from us next.

Our Communication Promises

Emails

- We will send a monthly newsletter email updating you on the progress we have made in the previous month.
- When we have important updates to share in between newsletters, we will send email bulletins to keep you informed.

Letters

- We will continue to provide written correspondence where required, but we are recommending all leaseholders join the email newsletter mailing list, as it will be the fastest, most efficient way to stay updated.

All our formal posted letters will continue to be published on <https://www.liv-group.co.uk/blockmanagement/updates> for you to access at any time.

Monthly Update

Where we are:

The appointed Fire Engineer has compiled his reports into an External Wall Construction Assessment. This report provides recommendations for remedial actions; however, there will be further investigative works required in order to confirm the findings in the Fire Engineering report. We will update the leaseholders once the

the findings in the Fire Engineer report, we will update the leaseholders once the report has been finalised.

As mentioned in the first newsletter, we completed the registration for the Government's Building Safety Fund (BSF). Unfortunately, we are still awaiting feedback on the next steps, but we assure you we are at the ready to send any further information they require.

Q&A

In this section we will address some of the questions we've received from leaseholders to keep you all up to date.

Q: Who are the parties involved at Hamilton House?

A: The Managing Agent is LIV Group

The Fire Engineer is (FRC) Façade remedial consultants

The Fire Authority is Merseyside Fire Officers

The Ministry of Housing, Communities & Local Government (MHCLG) oversee the Building Safety Fund (BSF)

Q: How frequently will LIV update me?

A: We will be sending monthly newsletters to keep you informed as well as bulletins when we receive important updates from third parties. We will be placing all communications on our website for easy access and review and reaching out via the post with important updates.

Q: How long will this take to remedy? What is the path to remedy?

A: We won't know until we have more information regarding which remedial works are necessary. Once the remediation project is scoped out, we will be able to provide you with a path to remedy. As part of the Building Safety Funding application process, it is expected that works should commence before the end of March 2021. This monthly newsletter will provide progression updates and will ensure that you are kept up to date throughout the remediation works project.

Q: Whom do I contact with any concerns?

A: Please know that through our monthly newsletters and bulletins, we are sharing all the information we have with you. However, if you have further questions or concerns, please feel free to reach out to us via email on HamiltonHouse@liv-group.co.uk. This is a dedicated email address for capturing concerns of leaseholders, and we will do our best to respond to these promptly.

We hope this newsletter has answered your questions! You'll hear from us again with the November Newsletter the week of 23 November 2020.

As always, if we have anything to share before then, we will do so via bulletin.

In the meantime, if you have any queries or concerns, please reach out to

HamiltonHouse@liv-group.co.uk.

Thank you,

LIV Group

[Visit our Website for Updates](#)

[View this email in your browser](#)



*Copyright © 2020 LIV
All rights reserved.*

Our mailing address is:

LIV, Whitehall Waterfront, 2 Riverside Way, Leeds, LS1 4EH

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).
