



# Manor Mills

## Monthly Newsletter | External Wall Systems

November 2020

We hope this finds you and your family safe and well as you prepare for the festive season ahead!

As you know from previous newsletters (all of which you can find copies of by clicking [here](#)), we are sending this newsletter as part of our promise to keep you informed throughout the process of testing, surveying, and remediating the External Wall System. Read on to find out more about progress made over the last few weeks.

### *Monthly Newsletter: November 2020*

We have met with the NHBC who have confirmed that their period of investigation has now been completed. This survey has concluded that our policy makes us eligible for works in relation to the following items:

1. Thermal Insulation
2. Appropriate Cavity Barriers

However, they raised concern in relation to a material found named Cement Particle Boarding (CPB) that would not be covered under the claim. The NHBC have now asked the management company to investigate this item to determine if it can remain in situ or be removed. As such, we have approached our Fire Engineer to review. Once this is completed in the near future, a scope and settlement can be raised on the claim. If the CPB does require replacement, then it will be included as part of a Build Safety Fund application, which we kept on standby in case of such situation.

We will update leaseholders as further information comes available in the coming weeks.

### *2021 Development Presentation*

We know this is a lot to take in and can be confusing. In the spirit of transparency and openness, we are in the process of setting up a 'Manor Mills 2021' live session with Connor Scherer to provide leaseholders with an opportunity to ask questions

and give us the opportunity to update you on all things Manor Mills, including the 2021 budget, the NHBC works and the long term plan for the development. More information including the date will be released very shortly!

## *Waking Watch*

The waking watch remains in place, following a review in the updated guidance we can confirm that we are happy with the process and procedures and they will remain the same. It must be reminded that in the event of a fire, residents should evacuate on the hearing of an air horn.

### When will you hear from us again?

The next official Manor Mills newsletter will be issued in late December; however, we'll be in touch with any updates we feel are too important to wait on before then. As always, feel free to check the webpage for further updates:

<https://www.liv-group.co.uk/blockmanagement/updates/>

If you have any questions, please reach out to us at [ManorMills@liv-group.co.uk](mailto:ManorMills@liv-group.co.uk)

Thank you for taking the time to read November's newsletter,

LIV Group

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