



## Cartier House

Monthly Newsletter | External Wall Systems  
October 2021

Hello,

We hope this finds you and your family well this Autumn! Thank you for taking the time to read this month's newsletter regarding the external wall system at Cartier House and our progress to begin works on site to remediate the external wall system.

### *Building Safety Fund Application*

The Building Safety Fund application is fully prepared to be submitted. Further to this, a full independent review is to be undertaken shortly as part of an auditing process for the Building Safety Fund.

It is expected that a revised and reformed Grant Funding Agreement will be announced by the fund in the next month. Once we have received and reviewed this revised agreement we have the approval of the freeholder to enter this agreement, we will be able to fully submit our application, as this is the final element needed to fully submit our application to the Building Safety Fund.

### *External Wall Systems Budget*

We want to take a quick moment to mention the recent invoices that were sent to leaseholders. A technical error caused some of these demands to be sent via email with the cover letter sent through the post, leaving you with the demands for a couple of days before the cover letter arrived.

At LIV, we own our mistakes, and we fully accept that this mistake will have caused distress to you. Please accept our sincerest apologies to you for this – we fully understand that as a leaseholder receiving such a bill without context since the letter arrived days later will have caused panic and distress. Again, please know how sorry we are and that we have updated our processes and system to prevent this from happening again.

### *Project Update*

We continue to be dedicated to moving this project forward on behalf of all who are connected to the Building. We continue to set ambitious targets to be on-site as early as possible. Our latest timeframes, pending the successful submission, are working toward a January 2022 start date.

Thank you for taking the time to review our latest newsletter. As always, you can find copies of this and all previous newsletters [here](#).

You'll hear from us again next month, and if we have any big news to share before then, we will reach out. As always our team are on-hand to answer any questions at [BuildingSafety@liv-group.co.uk](mailto:BuildingSafety@liv-group.co.uk)

Thank you,

LIV Group

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