



## Manor Mills

Monthly Newsletter | External Wall Systems  
October 2021

Hello,

We hope this finds you and your family well this Autumn! Thank you for taking the time to read this month's newsletter regarding the external wall system at Manor Mills and our progress to begin works on site.

### *NHBC Claim*

Our team have been in constant discussions with the NHBC to understand the scope of the fee they are prepared to pay. We are due a further set of meetings with the NHBC over the next few weeks.

Once the final meeting happens, we will be in touch to discuss the outcome and offer from the NHBC.

### *Fire Alarm Update*

Some preliminary works have now started on the fire alarm install, with the full install due to begin imminently. Our team are sending you a letter in the post regarding the alarm and install and other details. These letters will be sent directly to your letting agent and tenants directly.

### *Project Update*

We continue to be dedicated to moving this project forward on behalf of leaseholders and the management company. We continue to set ambitious targets to be onsite as early as possible, hopefully within the first quarter of 2022.

We are working closely to settle the NHBC claim, share the final offer with you (leaseholders) and then we can also present a final schedule of works and timeline.

Pending the final settlement, we are now working towards an early 2022 start date onsite.

### *Misc.*

We recently met with a group of leaseholders to discuss some ongoing issues at the development other than the external wall system. As a result, we are working on various new initiatives to not only improve the resident experience, but also reduce costs at the development. We understand the increase in insurance causes concerns to leaseholders, and as per the last survey we conducted, we are going to conduct a further research into the OSO Hot Water Cylinders.

Thank you for taking the time to review our latest newsletter. As always, you can find copies of this and all previous newsletters [here](#).

You'll hear from us again next month, and if we have any big news to share before then, we will reach out. As always, our team are on-hand to answer any questions at [BuildingSafety@liv-group.co.uk](mailto:BuildingSafety@liv-group.co.uk)

Thank you,

Connor Scherer

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