Clarence House

Update | External Wall Systems
November 2021

Hello,

We hope this finds you well as we are getting ready for the Christmas season! Thank you for taking the time to read our latest email.

Waking Watch Update

We hope this finds you and your family well! We write today to update you on the final balances owed following the removal of the Waking Watch at Clarence House, Leeds and the issuing of the EWS1 form.

As you know, we have completed a reconciliation of the Waking Watch at the development and have now finalised the balance. Along with this, we have included the costs for the project team, who worked tirelessly to achieve the result that we did of a B1 rated EWS1 form.

This means that while there may have been a credit for the Waking Watch, there is an outstanding balance in relation to the Project Team's services. Unfortunately, this means there is a final balance is now due from you to finalise settling these invoices.

We understand that a further balance due causes financial strain on you. Therefore, our credit control team is more than willing to work with you, including accepting payment plans, which will allow you to settle your final balance over six monthly instalments.

Finally, in order to ease some of your financial burdens, we have discussed it with the freeholder, and LIV have decided to waive any fee for the services we provided. It is important to us that you know that the development and leaseholders have been our top priority throughout this process, so we felt it was the right thing to do.

We hope this fully updates you and thank you for your continued patience with this project.

This letter concludes the external wall systems project on our end, so please consider this email the last monthly update.

However, as always, we remain dedicated to you, so should you have any questions or concerns, we are available on BuildingSafety@liv-group.co.uk

Thank you,

LIV Group

Visit our Website for Updates